



SUSTAINABILITY REPORT 2022

T-Mobile Czech Republic a. s.



ESG INTRODUCTION

Sustainability, responsibility and ethics. Through our ESG agenda, we at T-Mobile Czech Republic monitor the broad implications of the impact of our business on nature, society and our employees. ESG is an increasingly popular term which is not only gaining more and more attention in the media, but one which society is also placing more and more emphasis on across the business sector. This is after all a driver of change which can truly change society for the better.

The acronym ESG encompasses three concepts - **environmental**, **social** and **governance**. These are three absolutely crucial areas which no responsible company should neglect or ignore. It is also important that the company does not focus on one area to the detriment of others.

At T-Mobile Czech Republic, we pay adequate attention to care for the environment, society, our employees and corporate governance. As the largest operator in the Czech Republic with almost 6.5 million customers, it is important for us to adhere to the principles of sustainability, go beyond them and set an example for others.

That is why in the Sustainability Report 2022 you will find not only the main areas which we are focusing on, but also a full range of data resulting from the activities performed by T-Mobile Czech Republic.

Jose Perdomo Lorenzo

CEO of T-Mobile Czech Republic



The year 2022 was strongly influenced by the war in Ukraine. I am proud of the speed and efficiency with which we and our staff have engaged in helping people fleeing this act of aggression. The second half of the year was then marked by an unfavourable economic situation, when we too searched even more intensively for ways to ensure energy efficiency and savings. In spite of all this, we still managed to fulfil our ESG strategy because we consider sustainable and responsible business to be the cornerstone of our presence and success in the Czech market.



ESG STRATEGY OF DEUTSCHE TELEKOM GROUP

Be the leading global sustainable, digital telco

ENVIRONMENT



Building a climate-neutral future

Leading the way with net-zero GHG emissions by 2040 and enabling customers and society to follow towards net-zero



Striving for full circularity

Becoming fully circular around technology and devices by 2030, taking the whole value chain along



Being the best team in the industry

Becoming an employer of choice, promoting diversity, equity and inclusion in our teams and investing in future skills



Shaping the digital society

Overcoming the digital divide and enabling society, while making the digital world a safe and tolerant space for everyone

SOCIAL



Good corporate conduct integrated into strategy, targets and governance systems

You manage what you measure – constant steering and measuring of progress towards sustainability targets

GOVERNANCE

ESG STRATEGY OFT-MOBILE CZECH REPUBLIC

Moving a connected Czech Republic in the right direction.

Build partnerships • Aim for systemic change • Think long-term
We search for synergies with business • Use our superpower • We initiate dialogue

1

**Climate change and resource
efficiency**

2

**Progress through
connectivity and digital
inclusion**

3

**Personal well-being in
a digital world**

THE UN SUSTAINABLE DEVELOPMENT GOALS WHICH WE FOCUS ON

Sustainable Development Goals (also known as SDGs) were adopted by the United Nations in 2015 and provide a basic global framework for sustainable behaviour by nations and companies. For T-Mobile Czech Republic, these SDGs are the cornerstone of sustainable business. For example, our activities contribute to better quality education, gender equality, decent working conditions or the sustainability of towns and villages.

We work with all segments of society to meet our sustainability goals with specifically targeted content. We enjoy collaboration with public administration, professional and sectoral associations, academia, non-profit organisations, the media and other companies. We build on the belief that if we truly perceive the world and society around us, we will have credible overlap to address social issues. This will make us more economically stable and enable us to grow faster.



WE ARE MEMBERS OF THE FOLLOWING ASSOCIATIONS AND BODIES:



ENVIRONMENT

We focus on minimising our environmental impact through innovation, investment in renewable energy and digitalisation. We search for ways to reduce emissions and measure our carbon footprint. We strive to adhere to the principle of circularity and recycle as much as possible.

2021

100% of electricity from
renewable sources

2025

Scope 1–2 climate
neutrality

2030

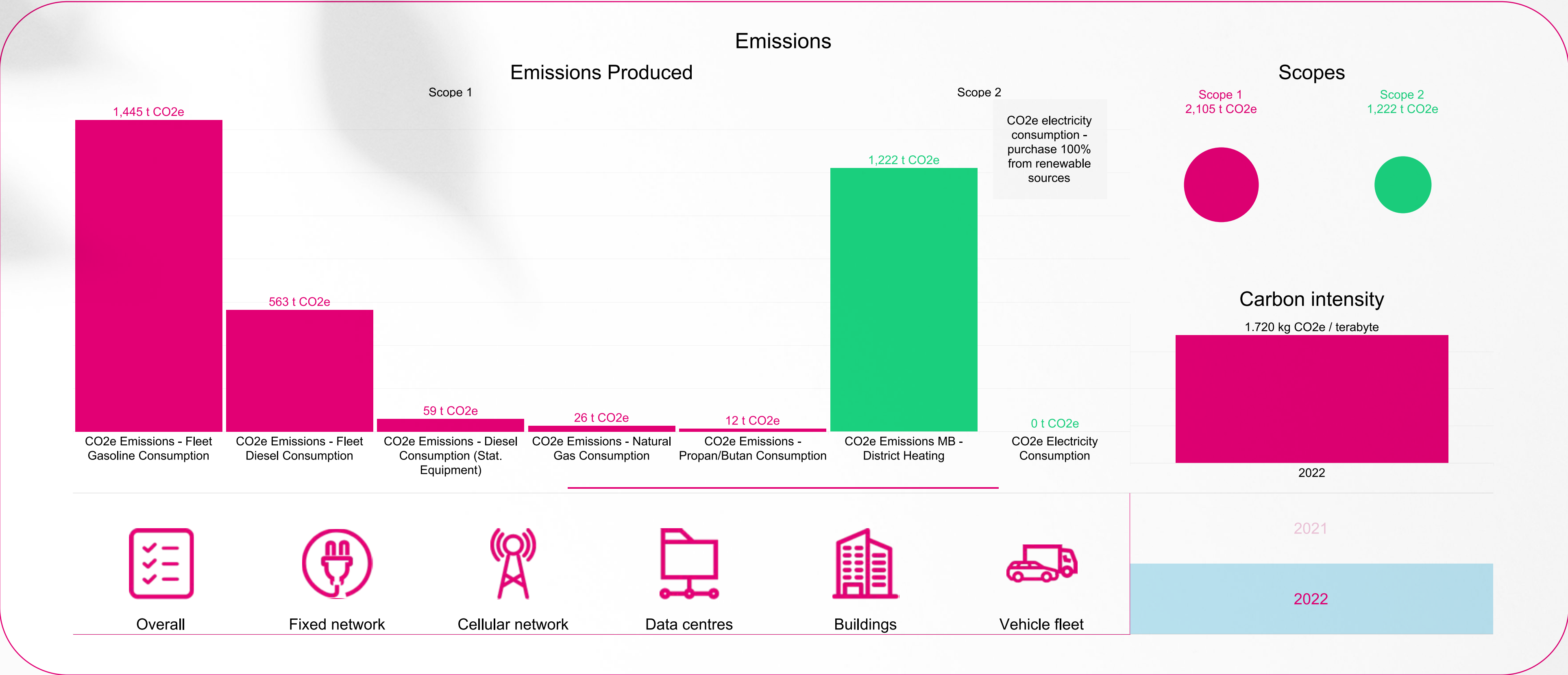
Full circularity of
technologies and
equipment

2040

Scope 1–3 climate
neutrality

Carbon footprint

ENVIRONMENT

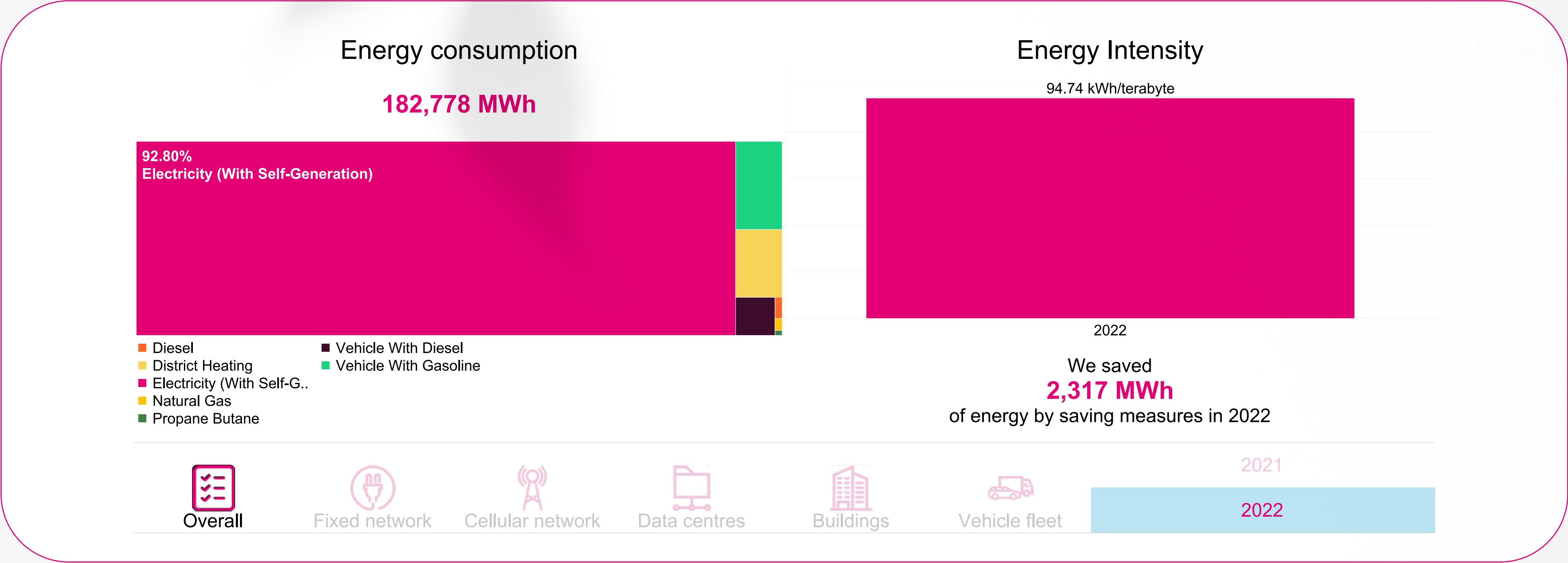


Measures to mitigate climate change are a priority for us. We are ISO 14001 (EMS) certified and are audited annually by the accredited certification company TÜV SÜD.

As part of the Deutsche Telekom Group, we are committed to a substantial reduction in our carbon footprint by 2025 and to climate neutrality by 2040 at the latest.

Energy

ENVIRONMENT



ENVIRONMENT

Stores

We are eliminating unnecessary paper and single-use plastics in our stores. All stores use only paper bags, e-price tags and we print contracts only subject to request. In 2022, 98.9% of our invoices were sent electronically.

We include items made from recycled materials and local producers with a social and environmental focus in our range of promotional items. Staff clothing is made of Ökotex 100/GOTS certified materials. We are replacing printed posters with electronic content and have reduced window stickers by 95% since 2020. We stopped printing the quarterly magazine and the monthly catalogue. This saves approximately 6,120 kg of paper per year, i.e. 252 trees. This also helps us to reduce emissions from transport to our stores.

Logistics

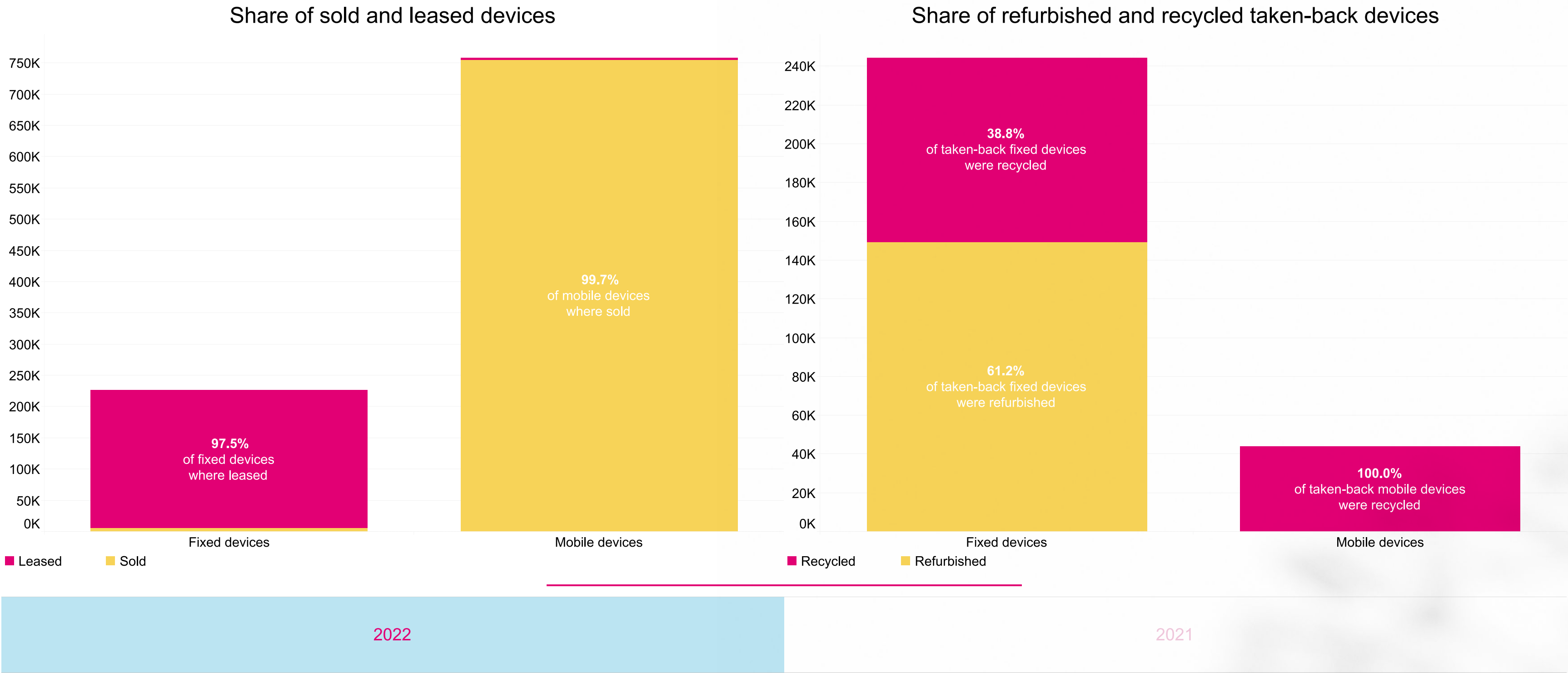
We have reduced the volume of printed documents and paper contracts we send to customers. This reduces paper consumption and emissions from transport. 50% of contracts are now signed by customers completely digitally without the need for a courier to visit them.

We use reusable containers to supply our stores and reduce the use of disposable packaging.

We also encourage our logistics partners to adopt environmentally friendly delivery methods.

Recycling

ENVIRONMENT



We support the collection and recycling of old electrical equipment. We are a member of the ASEKOL collective system and collect end-of-life electrical equipment at all our stores. In cooperation with Remobil and ASEKOL, we ensure efficient recycling of returned phones and accessories. We also lease equipment such as modems and routers to our customers, which we refurbish and reuse when returned. This means that we achieve the maximum possible circularity in this field.

Employees have the opportunity to drop off e-waste and batteries directly in our buildings. We sort waste in our offices and kitchens.

We participate in the EKO-KOM system. Our contribution to this scheme in 2022 enabled the recovery and recycling of 18 tonnes of packaging waste. We managed to save more than 500 GJ of energy and 20 t of CO2e emissions.

Waste

ENVIRONMENT



ENVIRONMENT

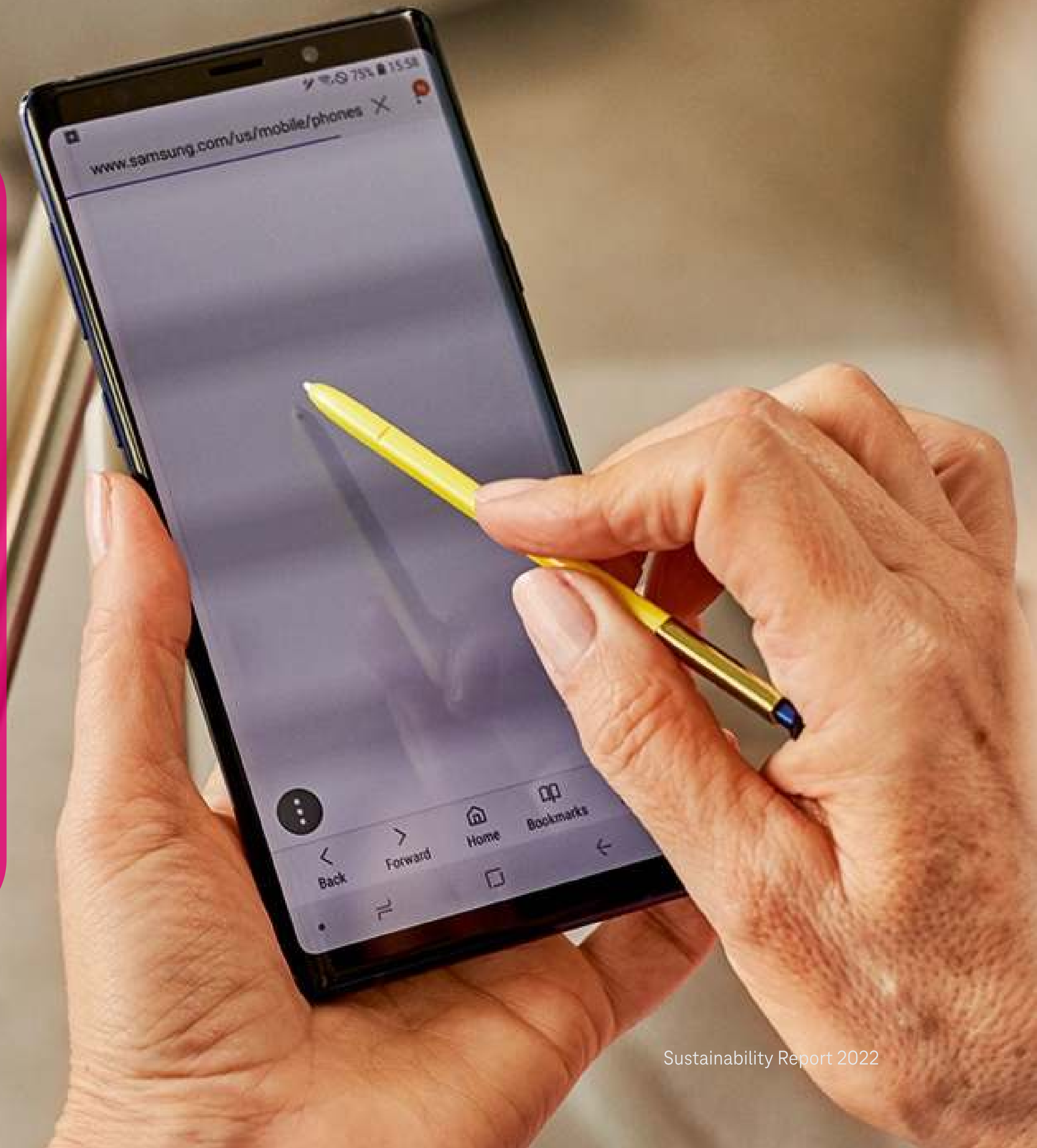
SIM cards

Approximately 20% of the phones in our range support so-called eSIMs which are completely waste-free. In 2022, 73,000 customers activated eSIM profiles. As a result of this, almost 150 kg of plastic waste was avoided.

In the case of conventional SIM cards, we have been using half-size plastic cards since the middle of 2021, saving 2g of plastic per card.

Paperless HR

We are continuing the process of internal digitalisation which we started in 2021. We have an electronic employee file and 75% of our employees have R-Sign which allows them to sign employment documents electronically via their mobile phones. We have reduced the number of forms by more than 60% and converted the remaining forms to electronic format. By the end of 2023, we want to have all documents generated digitally, including signatures. The goal is to sign 80% of all documents digitally.



ENVIRONMENT

Telephones

Our offer includes used iPhones which have undergone complete inspection and have the original components. These recycled phones are a convenient alternative for customers looking for high-quality technology at a more affordable price. During 2022, we sold 1,545 of these devices, each with a two-year warranty.

We use the [Eco Rating](#) system which rates the environmental impact of manufacturing, use, transport and disposal of mobile phones. This system helps customers better understand how their phone choice affects the environment. Based on various criteria such as durability, repairability, recyclability and resource efficiency, each phone is given a rating from a maximum of 100 points. In 2022, we introduced our own smartphone under the T Phone brand, which achieved an Eco Rating score of 74.

ENVIRONMENT

Smart Forest Landscape by the Czech University of Life Sciences

We supported the [Smart Forest Landscape](#) Jevany project implemented by the Czech University of Life Sciences in Prague. This unique project focuses on adapting our forests to the conditions which science predicts will prevail after 2050. Using modern technologies such as various sensors and IoT sensors as well as processing huge amounts of data, scientists are conducting research on more than 1,700 hectares of forests around the Jevany stream. Our support for this project is part of the group-wide Good Cause initiative which focuses on forest and water conservation in all of the European countries where Deutsche Telekom companies operate.





SOCIAL

We have over 3,200 employees in the Czech Republic and their satisfaction and development is a key priority. We support community activities, non-profit organisations, disadvantaged groups and people who find themselves in difficult situations in their lives. Provision of assistance in times of emergency is something we take for granted. That is one of the reasons why 2022 was also a year marked by provision of help for people who had to leave their homes because of the war in Ukraine. In the social area, we continued to focus on digital inclusion and strengthening the digital and media literacy of Czech society.

SOCIAL

Magenta Experience Center

This key digital inclusion project educates the Czech population in digital, technical and media literacy on a daily basis (we focus specifically on pupils, students, teachers, senior citizens and our customers). We are involved in supporting non-profit organisations, organising our own beneficial projects for the general public, and at the same time, thanks to digital technologies such as streaming platforms and podcast studios, we connect the offline and online worlds, bringing education to people outside the region. In 2022, we organised over 760 events for 12,000 participants. These activities included 110 workshops for primary schools with the participation of more than 2,500 pupils and 250 teachers.

For customers who are hard of hearing

It is not only customers who are hard of hearing who appreciate our [helpline](#) with online transcription of communication. This is also welcomed by senior citizens or foreigners who are not 100% confident when talking on the phone. We offer T-Mobile e-Transcription in all of our own and partner stores to make in-person appointments easier. We also took part in the Communication Week for the Hard of Hearing, where we were inspired by new developments and current trends in services for the hard of hearing.





Our conviction that digitalisation has a positive impact on society has led us to offer free webinars, workshops, seminars, e-learning programmes or downloadable and self-study materials to non-profit organisations. Our colleagues also provide their help and professional support in the role of expert volunteers. In 2022, we held 15 courses and webinars for non-profit organisations on topics such as digital content creation, graphic design, media literacy, IT security and Excel. More than 160 participants from almost a hundred different organisations attended. We offered dozens more places to non-profit organisations in seminars and webinars from our in-house university.

SOCIAL

Keys to Media

We focus on the long-term strengthening of media literacy among Czech schoolchildren and students. The Keys to Media project was created in collaboration with journalists and offers videos, podcasts and worksheets for teaching. It focuses on topics such as the role of the media, disinformation, news production and social networks. In 2022, the project offered 45 videos, 12 podcasts, 2 major live events and a competition, and we interacted with over 300 secondary schools.

Televisions from our stores as a donation to retirement homes

When replacing nearly 200 LCD TVs from all our stores with new ones, we faced the question of how to dispose of the used ones. In the end, we gave them a new lease of life and they are now enjoyed by senior citizens all over the country. We moved the TVs to retirement and nursing homes, where their size allows even clients with impaired vision to enjoy their favourite programmes. We cooperated with the Grandchildren of Jesus project by the [Czech Radio Foundation](#)

Single parents

We have been helping single-parent families who have found themselves in difficult situations in their lives for a long time via the [Šatník Foundation](#). We provide them with free HW and services.

Click for Peace of Mind

Growth in cybercrime and increasingly sophisticated fraud are the reasons behind the creation of this educational project aimed especially at senior citizens. They are an extremely vulnerable group which is frequently targeted by various scams. As part of the project and in cooperation with the Police of the Czech Republic and the Ministry of the Interior, a series of videos, live lectures and a microsite were prepared.

Young Academy

What is the impact of digital technology on our lives? This was the brief for the Young Academy 2022 director's workshop, which we supported. The winning films were dedicated to [a family split over misinformation](#) and [the search for balance between online and offline life](#).

#WhatWeValue

The global digital platform #WhatWeValue was a Deutsche Telekom Group initiative to promote volunteering among young people across Europe. Two projects from the Czech Republic were among the 10 winners, which among other things were awarded € 35,000 in funding for their volunteering activities, and successfully overcame the competition among 165 entries. These were CCBC At The School and Home 4 Pets. The other two successful projects that finished just below the winners' podium were awarded CZK 100,000. These were Save Turtle and Pet Heroes.

SOCIAL

Nedoklubko

In 2022, we supported World Prematurity Day, and not just financially. We handed over tablets and smartphones with data plans to the Neonatology Department of the General Teaching Hospital in Prague on Apolinářská. These devices allow parents to have virtual contact with their premature babies at times when they cannot be with them physically. Each baby has its own device and the staff uses it to take photos and make video calls with parents.

Mental health

We are aware that the use of technology can affect our mental health. In addition to that, 2022 was another challenging period which brought with it a lot of psychological stress. Echoes of the pandemic and above all uncertainty, fear and difficult new situations relating to the conflict in Ukraine were all issues which arose. All this meant psychological difficulties and often trauma for many people. Thanks to our long-term strategic partnership with the [Nevypušť duši](#) organisation, we are involved in the implementation of preventive care programmes in the field of mental health in schools. In 2022, 146 programmes were run for 3,650 pupils in 40 secondary schools. Together, we also conducted a unique public opinion survey on children's mental health from an adult perspective.

Sluchátko therapy line

We have donated hardware and services to support the Sluchátko therapy line. This platform provides free and anonymous psychotherapeutic help over the phone to anyone who needs it. In 2022, Sluchátko helped in connection with the war in Ukraine. Overall, there were 4,092 incoming calls to the helpline for a total of 623 hours and 1,516 psychotherapeutic discussions.



Volunteer hours worked

SOCIAL



SOCIAL

Together with employees

Let's help the stories

In the tenth year of our traditional collection among employees to help their loved ones who have found themselves in difficult situations in their lives, we helped 20 stories with a total of CZK 1,003,500 thanks to the generosity of colleagues who donated over CZK 500,000 and multiplication of the proceeds by the company. This help was intended for people such as a single mother with cancer, severely burned siblings and a family where the father suffers from incurable amyotrophic lateral sclerosis.

Petra Hézlová Memorial

A sporting event for the whole family in Louny, co-organised annually by our employees in memory of a deceased colleague. Proceeds from visitors and our financial donation help the Oncology Department at Chomutov Hospital.

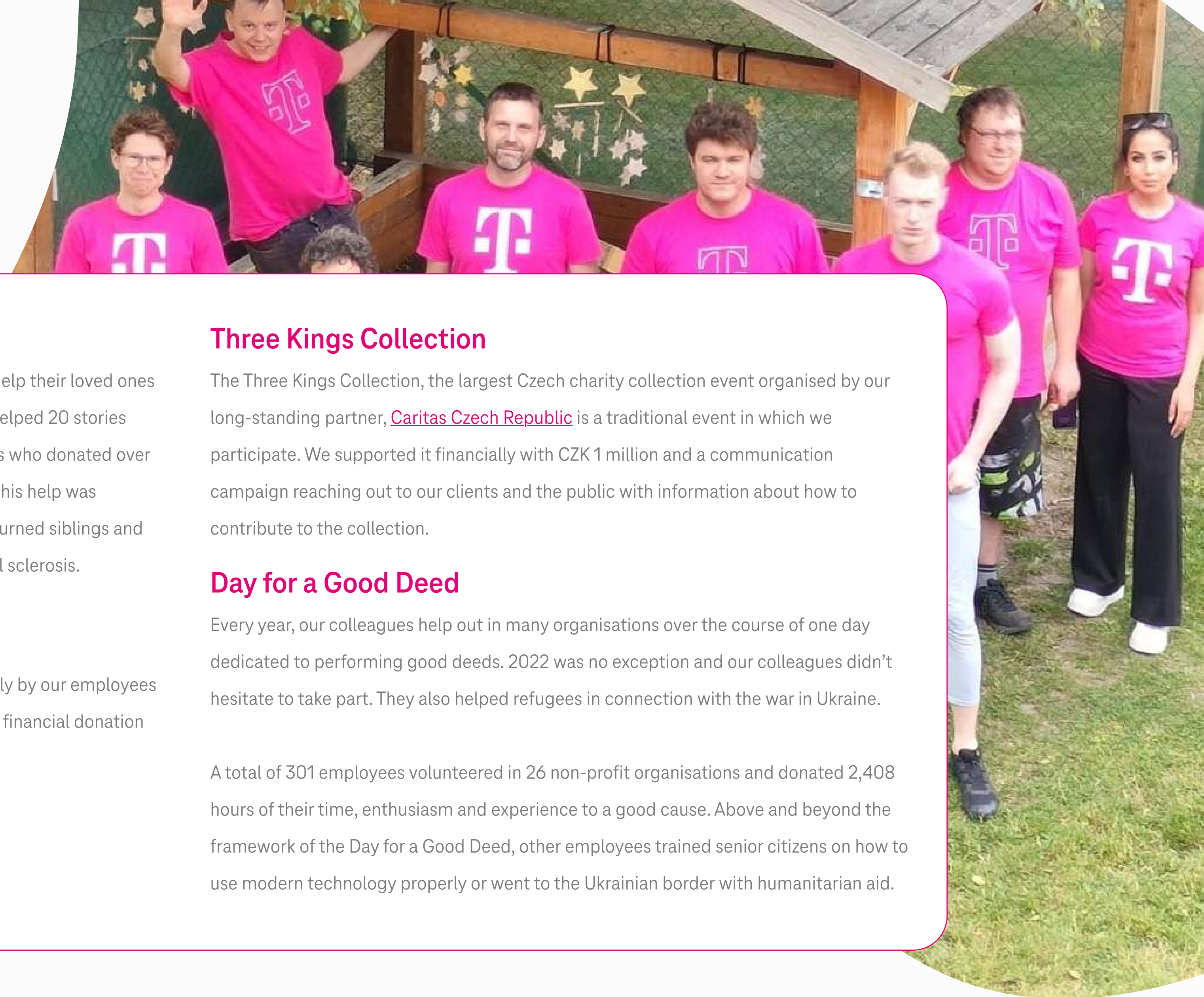
Three Kings Collection

The Three Kings Collection, the largest Czech charity collection event organised by our long-standing partner, [Caritas Czech Republic](#) is a traditional event in which we participate. We supported it financially with CZK 1 million and a communication campaign reaching out to our clients and the public with information about how to contribute to the collection.

Day for a Good Deed

Every year, our colleagues help out in many organisations over the course of one day dedicated to performing good deeds. 2022 was no exception and our colleagues didn't hesitate to take part. They also helped refugees in connection with the war in Ukraine.

A total of 301 employees volunteered in 26 non-profit organisations and donated 2,408 hours of their time, enthusiasm and experience to a good cause. Above and beyond the framework of the Day for a Good Deed, other employees trained senior citizens on how to use modern technology properly or went to the Ukrainian border with humanitarian aid.





SOCIAL

Together with customers

Christmas collection for Právě Ted'!

Right on Christmas Eve, we prepared a special surprise for our customers in our My T-Mobile app - a joint gift in the form of a good deed. We launched a collection to raise funds for the [Právě Ted'!](#) organisation and for every crown donated by customers, we added another.

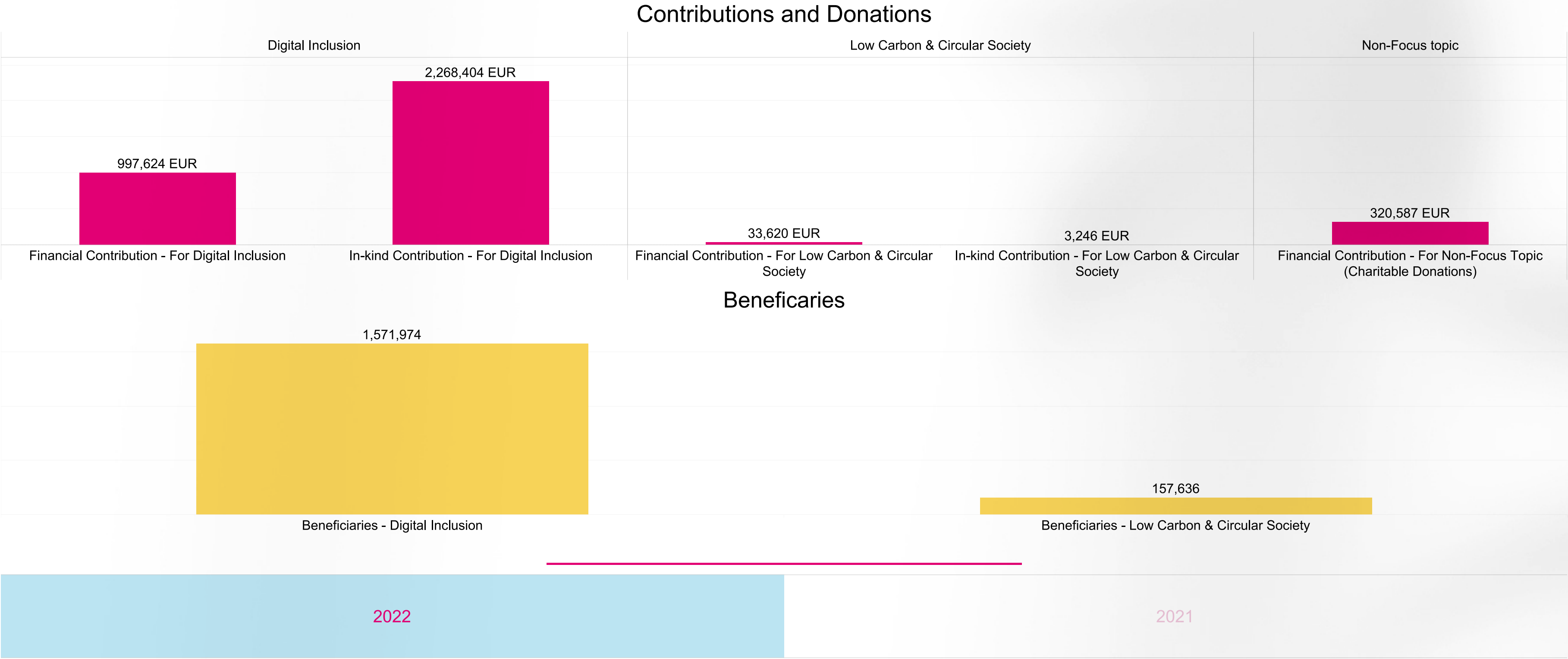
The proceeds amounting to CZK 1,196,282 helped senior citizens to pay for leisure activities which help them to combat loneliness and improve their mental and physical condition.

T-Mobile Olympic Run

Every year we organise the T-Mobile Olympic Run, where part of the proceeds from the entry fee goes to the [Czech Olympic Foundation](#) which focuses on supporting sports for children who would otherwise not be able to play sports for financial reasons. A total of CZK 420,000 was collected from competitors in 2022.

Contributions and Donations

SOCIAL





SOCIAL

Helping refugees from Ukraine

We were deeply affected by the war in Ukraine and immediately got involved in helping people who have had to leave their homes because of it. The total value of our aid exceeded 95 million crowns.

Phone and data services

For a few months, we allowed refugees to call and send text messages from/to Ukraine completely free of charge. Since 1 May, this service has been available at a discounted rate of CZK 2/minute/text. We sent so-called welcome texts free of charge to new Ukrainian numbers arriving in our country with important information. We have distributed nearly 84,000 SIM cards to refugees with data and credit for making calls and sending texts. We worked with our partners to distribute these - the non-profit organisations [Caritas Czech Republic](#) and [ADRA](#), the Fire Rescue Service of the Czech Republic, Regional Assistance Centres for Ukraine and the Ministry of Foreign Affairs right on the border between Slovakia and Ukraine. Cards could also be picked up at any of our stores. In places with a high concentration of arrivals from Ukraine, we installed Wi-Fi hotspots, mobile BTS and boosted the signal.

Collections

Immediately after the outbreak of the war, we launched a collection to raise funds for Caritas Czech Republic to help people affected by the conflict and together with our employees we raised CZK 8,000,000 (one third by employees, two thirds by the company). Our workers also donated their cafeteria points in the form of funds sent to a collection organised by People in Need. We regularly supplied missing hardware - we sent 1,500 power banks directly to border crossings, and we also participated in a collection of phones and laptops. We donated 100 new devices to the project. We equipped humanitarian workers from cooperating NGOs with phones and call plans. Our employees had the opportunity to take advantage of 3 paid days to volunteer and dozens of them did so. They helped directly at the border, in assistance centres and in preparation of emergency accommodation for refugees.

Helping refugees from Ukraine

Personal and psychological help

The mental health of people affected by the conflict has been severely tested, which is why we supported a helpline offering psychological help. Together with experts, we prepared a series of materials with psychological help for both refugees and our citizens. We financially supported online interpreting for Ukrainians, which has proven to be useful for visits to authorities, doctors or schools.

We also provided services, material assistance and volunteers to a community centre and nursery school for Ukrainian children in the immediate vicinity of our headquarters in Prague.

It goes without saying that we blocked pro-Russian disinformation websites and removed Russian TV channels from our TV offer.

How we supported Ukraine and Ukrainians

95,000,000 CZK
was the total value of the aid

84,000 SIM cards
with credit and data donated

8,000,000 CZK
raised in our fundraiser

3 work days
dedicated to volunteering per employee

SOCIAL

Company values

Pillars of corporate culture

Magenta Way



Perfectly managing customer satisfaction is the only way to sustain long-term results.



We are courageously changing. Greater value with less effort is our way.



We win and lose together.



Starting with myself...

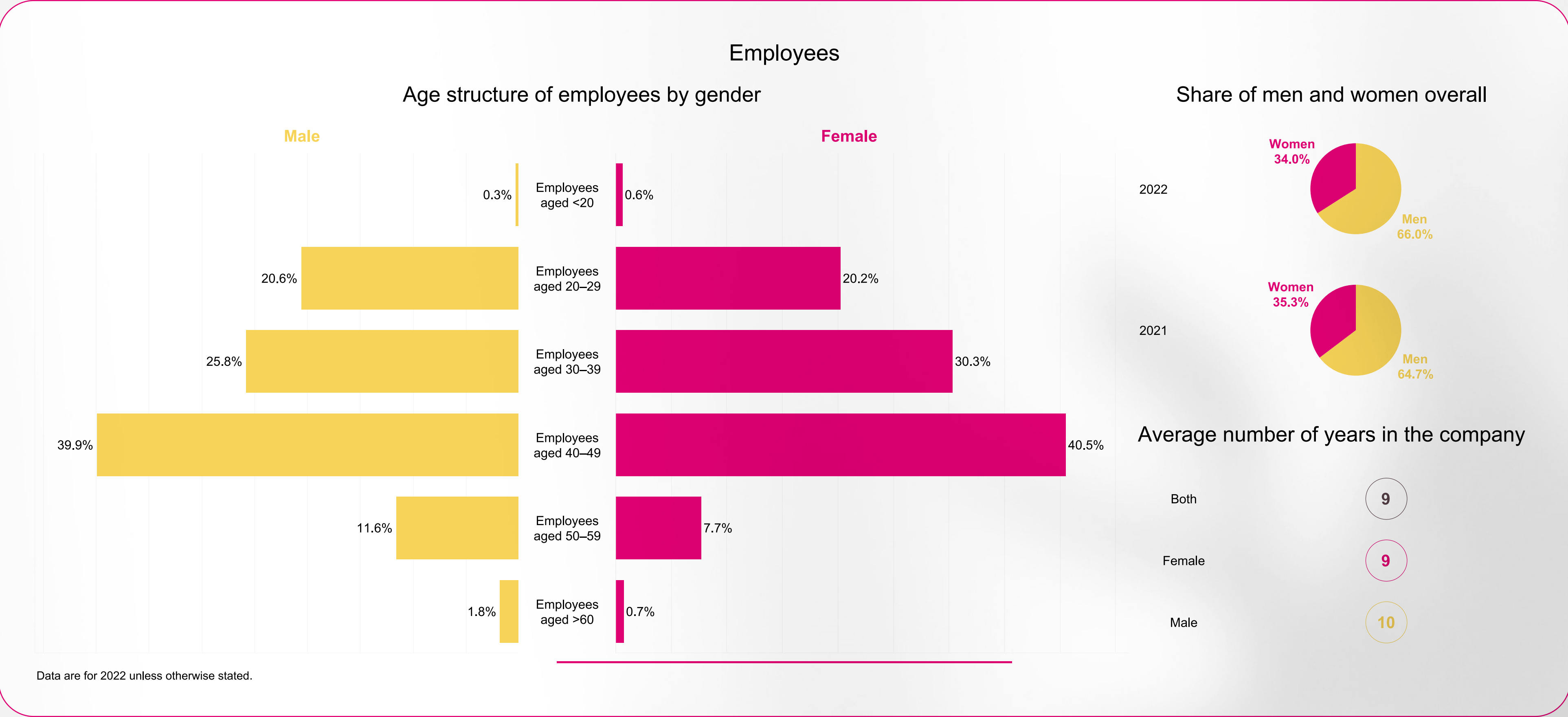
During 2022, despite challenging circumstances, 82–83% of our employees said that they feel happy or very happy in the company. We strive to support the work-life balance of our employees, offering flexible working hours and a variety of health and leisure benefits, including sporting challenges.

Diversity and flexibility

Our company values and supports diversity at all levels. We are committed to fair treatment and equal opportunities for all, regardless of age, gender, nationality, health or other characteristics. As part of these efforts, we have launched a project to promote diversity and inclusion. In 2022, our company had 3,187 employees. 34% were women and the average age was 39.5 years.

Diversity and Flexibility

SOCIAL



SOCIAL

Training and development

T-Challengers

We offered all talent programme participants the opportunity to participate in the specific T-Challengers programme. To be nominated, they had to propose an innovation or an interesting idea. Its implementation in concrete form then became the focus of the programme. 23 people from T-Mobile Czech Republic are participating in the programme and are involved in a total of 6 innovative projects.

Trainee programme

In 2022, we had 17 participants in our trainee program. The aim of this programme is to integrate participants into fully-fledged positions in our company. During this period, participants were involved in a number of projects and two of them have even become full-time employees.

Training and development

We believe in lifelong learning. That is why the T-University platform was created, which enables employees to develop their personal and professional competencies.

In 2022, we held 118 training sessions across the University, attended by 1,855 employees. The greatest interest was in courses focused on agile management, brand and corporate identity, change management, brain and memory training.

SOCIAL

Employees health

Health and well-being

We provided employees with a free uLékaře.cz app for health consultations and preventive care. We organised health days and various thematic events focused on health and preventive care (physical conditioning, ergonomics and dental hygiene, etc.). We expanded the range of exercise and massage services and increased the number of points in the cafeteria for health and wellness services. We also handed out vouchers for vitamins and medicines.

Talent programme

In 2022, we launched a talent programme for approximately 65 people. We focused the programme on development of skills in digital thinking, health and well-being, the agile approach and networking support. Each participant also underwent a personality diagnosis and consultation.

Mental health

Promoting the mental health of our employees is a priority for us. We offer psychological help, consultations and webinars. In 2022, we held 302 consultations and 12 webinars on various topics with an average attendance of 14 people. On average, 25 employees contact us on the psychology line every month. After the outbreak of the conflict in Ukraine, we also started to offer consultation in Ukrainian.



Awards

We were recognised by university students through the [Top Employers](#) in Telecommunications award, where we were ranked 1st.





GOVERNANCE

We build our business on sustainable and responsible foundations. We want to set a positive example for others. We focus on respect for human rights, fair working conditions, environmental protection, transparent communication and the fight against corruption. We inspire and motivate not only our employees, but also our customers and business partners to adopt a responsible attitude. With regard to digital security, we strive to educate and protect our employees along with vulnerable customer groups.

GOVERNANCE

Prevention of corruption

We make sure that we comply with all laws applicable to doing business in the Czech Republic. We place emphasis on the conduct of all our employees in accordance with the [company's Code of Ethics](#) and all laws, standards and relevant internal regulations. Rules for preventing corruption and avoiding conflicts of interest, accepting and providing benefits (including invitations to events), sponsorship or cooperation with consultants are defined in the Guidelines on Measures to Prevent Corrupt Practices. The aim is to achieve the highest possible level of transparency, openness and moral integrity, i.e. ethical behaviour of all our employees. The company's Compliance Management System (CMS), as an integral part of the Deutsche Telekom group-wide CMS, was successfully re-certified in 2021 in accordance with the applicable standards by means of an external audit performed by KPMG.

Ethical behaviour

The [Code of Ethics](#) applies to our employees and all employees of the Deutsche Telekom Group without exception. The Code summarises the philosophies and visions of the company and all those who constitute it. It promotes the implementation of corporate values in the company's daily life, while linking them to the standards set by existing legislative and internal rules. Employees, customers and third parties are able to contact the company's [Compliance Department](#) with any questions regarding the Code of Conduct or to report suspected violations of this policy.

As a major purchaser of goods and services, we look for ways to make the best use of our purchasing potential across the Deutsche Telekom Group. We therefore monitor the market closely and are very sensitive to and evaluate aspects of our partners' business such as long-term sustainability, environmental impact and social responsibility. Precisely these things - together with an emphasis on prevention of corruption, money laundering and protection of competition - are reflected in the binding Supplier Code of Conduct which we require all partners to adhere to. Read more at: www.t-mobile.cz/oddeleni-nakupu.

We are a proud partner and supporter of the NGO [Transparency International Czech Republic](#). Its mission is to map the state of corruption in the Czech Republic and actively contribute to its reduction.

GOVERNANCE

Security and digital inclusion

Security is a key aspect for us. We focus on protecting client data, ensuring employee safety, and supporting network stability and security. As part of digital inclusion, we focus on senior citizens, disadvantaged groups, children and students. We have special educational materials covering security for children which are tailored to their age and level of understanding.

In 2022, we worked intensively on implementation of the Firewall 2.0 project with the aim of introducing a technical solution which allows us to control incoming calls online and to allow or block incoming calls based on defined rules. This means simply defining a set of rules, and if any fraud is detected, reacting immediately and blocking the number.

Negative trends which we focus on and proactively protect our customers from:

Wangiri

Podvodníci pozmění identitu svého telefonního čísla a vystupují jako reprezentanti banky nebo například policie s cílem vylákat ze zákazníků peníze. Pro ochranu našich zákazníků před tímto podvodem spolupracujeme s bankami a Policií ČR tak, abychom zabránili zneužívání jejich telefonních čísel.

Phishing

Scammers try to extort customers' e-banking login details, credit card numbers and other sensitive data. To protect our clients, we prevent the possibility of downloading fraudulent malware from our network. In doing so, we limit its spread and also adopt other measures.

Customers can report and forward suspicious messages free of charge to 7726, where the text is analysed and the number is blocked if fraudulent behaviour is confirmed.

Wangiri

Scammers change the identity of their phone number and pose, for example, as representatives of a bank or the police in order to extort money from customers. To protect our customers from this fraud, we work with banks and the Czech Police to prevent the misuse of their phone numbers.

We follow the rules determined by the certifications we hold (to the extent indicated on the certificate):

ISO 14 001	ISO 14 001 Environmental Management System (EMS)
ISO 50 001	Energy Management System (EnMS)
ISO 9 001	Quality Management System (QMS)
ISO 20 000–1	Service Management System (SMS)
ISO 22 301	Business Continuity Management System (BCMS)
ISO 27 001	Information Security Management System (ISMS)
ISO 27 018	Data Protection in the Cloud

In 2022, we successfully passed recertification audits for ISO 50 001 and ISO 22 301 and surveillance audits for ISO 9 001, ISO 14 001, ISO 20 000–1, ISO 27 001 and ISO 27 018.

These certificates prove to our customers and partners that we meet demanding quality requirements not only in the field of safety. They are also used for tenders or as a supplement to contractual relations.



T-MOBILE IN NUMBERS

<div>6.423</div> <div>million</div> <div>Total number of customers</div>	<div>1.956</div> <div>million</div> <div>Number of prepaid card users</div>	<div>237,000</div> <div></div> <div>Number of viewers of T-Mobile TV</div>
<div>1,929,310.38</div> <div>TB</div> <div>Mobile data consumption</div>	<div>4.87</div> <div>billion CZK</div> <div>Investment</div>	<div>30.1</div> <div>billion CZK</div> <div>Revenue</div>
<div>12.349</div> <div>billion CZK</div> <div>EBITDA (AL)</div>	<div>47 %</div> <div>of the population</div> <div>5G network coverage</div>	<div>363,468</div> <div>households</div> <div>Access to fibre-optic internet</div>
<div>108</div> <div></div> <div>Number of stores</div>	<div>1.68</div> <div>billion CZK</div> <div>Taxes (8th largest corporate taxpayer in 2022)</div>	

FINAL WORD

"Our goal is to transparently communicate T-Mobile strategy for sustainable development and the impact of our business on the environment and society. We strive to continuously improve and unify our data collection in order to provide relevant information to our customers, employees and suppliers."

Because of our commitment to you, we are dedicated to providing high-quality services and protecting our planet for future generations."

[More about Sustainability](#)



SUSTAINABILITY REPORT 2022

[ESG Web Report](#)